

Out of Warranty Flat Rate Repair Fees

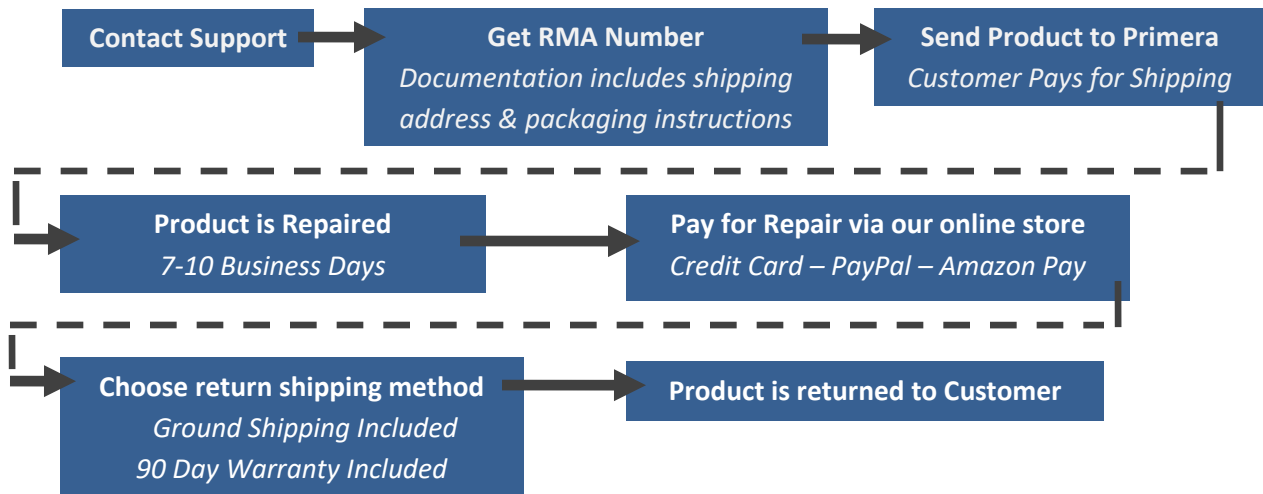
If your Primera product needs repair and is Out of Warranty Primera’s depot repair facility in the USA will be pleased to repair it on a flat fee basis.

Flat fee pricing includes parts, labor, and return ground shipping but excludes applicable sales tax, physically damaged housings or cabinets, and specific parts where noted in the table below; extra fees for these items may apply. For Canadian customers, add \$50 to each flat rate amount to cover increased shipping costs, and customs fees.

| Model | Flat Rate | Model | Flat Rate |
|-----------------------------------|-----------|-------------------------------------|-----------|
| AP360/AP362/AP380 | \$350 | LX900* | \$450 |
| AP550 | \$350 | LX910 | \$450 |
| Bravo SE (Drive replacement only) | \$400 | LX600 | \$275 |
| Bravo SE-3 | \$400 | LX610 | \$350 |
| Bravo Pro, Pro Xi/Xi2, XRP*** | \$450 | LX2000/LX1000 | \$650 |
| Bravo 4100 Series, XRP* | \$450 | LX3000 | \$650 |
| Bravo 4200 Series | \$400 | RW-12 / RX-12 | \$250 |
| Catalyst | \$400** | Signature Slide Printer | \$600** |
| Eddie | \$450 | Signature Cassette Printer - Manual | \$650** |
| IP60 Photo Printer | \$275 | Signature Cassette Printer - Auto | \$900 |
| LX500 | \$325 | | |

*Print carriages unavailable. Service may not be possible. ** Does not include Print Head/Laser ***Drive replacements ONLY!

Repair Process



We no longer offer repair service on the following products: Signature Series Inkjet Printers (I, II, III, IV, Z1, Z6, Pro), Composer Series Duplicators (XL, Plus, Pro, Max) Conductor, DS360, Dup07 Tower, DX850, Accent I, Accent II, ADL-MAX, ADL-100, Bravo, Bravo II/XR, XRn, EP-100, Imprensa I-III, Inscripta, Optivault, Pictura 310S, PX450, LX200, RX900, LX800, LX810, LX400, Trio.

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